



Beauty-Full Spa & Weight Loss Treatment Centre Inc., 931 Liverpool Rd., Pickering ON L1W 1S7
Tel 905-420-0020 Email info@beautyfullspa.ca Web Site www.beautyfullspa.ca or www.tattoomoleremoval.com
Tuesday to Friday 10 am to 6 pm*; Saturday 9 am to 3 pm*; Closed Sunday & Monday.
Note: *By appointment only, hours may be extended.

SHARE B2B free resource – this link directs you to a site that allows you to download for free various COVID-19 signs:
<https://www.displays2go.ca/S-4316/covid-19-printable-signs>

COVID19 & VOC SAFETY PLAN

At Beauty-Full Spa, the safety and health of our guests and staff are of paramount importance. Any guest who visits us can rest assured that we are in compliance with the most recent changes in reducing the spread of COVID-19 and the Variants of Concern (VOC).

We send out a reminder text the night before for all scheduled appointments. In this text, guests are notified that upon their arrival, they will be asked 17 questions prior to entry into the Spa. We also include this link in the text so they can familiarize themselves with the questions, and should they wish, they can complete, print and bring it with them the next day. This questionnaire was provided to us on February 10, 2021, from the Ontario Office of the Chief Medical Officer of Health, Version 2, entitled Covid-19 Screening Tool for Businesses and Organization (Screening Patrons) <https://beautyfullspa.ca/wp-content/uploads/2021/02/Required-Screening-Questions-021021-updated.docx>.

Upon arrival, we ask that each guest remains in their car and we will come out and get them with their room is ready. On occasion, if guests are walking and it is either uncomfortably cold or hot outside, they are invited into the Reception area (social distancing always).

When a guest enters through our front door, they immediately use the hand sanitizer, and if they do it incorrectly, we show them how to apply it as the majority of visitors are unaware of the correct method. Once they have completed this process, they complete the paperwork depending on what their visit requires. Next, they go to the bathroom and wash their hands for 20 seconds and are met by the Spa's team member, who takes them to their assigned treatment room, bringing all of their personal belongings with them.

Prior to the guest's arrival, all door handles (inside and outside); surfaces touched by the guest, including the PIN Pad at reception, countertop at Reception, saloon doors in the hallway, bathroom skin handles, and soap dispenser, toilet handle, seat both sides and the top of the bowl are wiped down with Lysol Advanced

Disinfectant Wipes. Unlike many of the approved disinfecting solutions and sprays, these wipes contain 5.25% sodium hypochlorite solution, which kills COVID-19 and VOCs (variants of concern).

For the Pedicure bowls, double the required Durham Regional Board of Health allocation is used due to the insufficient concentration of sodium hypochlorite solution. Beauty-Full Spa uses 4 cups (around 800 ml) of Walmart's house brand Great Value Bleach as it contains 4.25% sodium hypochlorite solution. One percent below what is need to kill COVID-19 and the VOC; however, increasing the quality compensates for the amount in the bottle of bleach. Anyone using non-commercial bleach to disinfect should contact the manufacturer to find out the concentration of sodium hypochlorite solution. The Canadian Government no longer requires bleach and disinfectant manufacturers to put their ingredients on the labels. This is because many of these products are being shipped to Canada from the USA, whose's manufacturers are not required to put their ingredients on the labels of their products. **BUYER BEWARE!**

The virus that causes COVID-19 spreads in several ways, including through droplets when a person coughs or sneezes, from touching a contaminated surface before touching the face.

The risk of person-to-person transmission is increased the closer you come to other people, the amount of time you spend near them, and the number of people you come near. Physical distancing measures help mitigate this risk.

The risk of surface transmission is increased when many people contact the same surfaces and when those contacts happen in short intervals of time. Effective cleaning and hygiene practices help mitigate this risk.

While we are following all the necessary protocols, there are no guarantees that you will not come into contact with the virus that causes COVID-19.

Beauty-Full Spa's Established Protocols to Reduce the Risk

Your safety is our top priority. To reduce the risk of COVID-19, we have implemented the following protocols as recommended by the Ontario Ministry of Health, the Durham Regional Board of Health and the Ontario Ministry of Labour, Training & Skills Development:

Entrance to the Beauty-Full Spa is strictly prohibited by anyone experiencing symptoms of illness, including fever, chills, new or worsening cough, shortness of breath, new muscle aches or headache, sore throat. Access is also prohibited by anyone who has travelled outside of Canada in the last 14 days and to anyone who has been in contact with a person who's tested positive for or is suspected of having COVID-19. Cancellation fees are waived under these circumstances.

Guests are required to complete a COVID-19 assessment form upon arrival, and services may be declined based on answers provided at our discretion.

Face masks are mandatory for spa guests and team members throughout the facility. To best ensure cleanliness, a new disposable face mask is issued on arrival to the Beauty-Full Spa and is the approved mask required to enter our facility. We do not make exceptions. Those who cannot wear a face mask on arrival are asked to reschedule their visit once the pandemic is over, and face masks are no longer a requirement.

The occupancy limit for the Spa is seven.

Multiple treatments are performed by a single spa provider wherever possible to help reduce your contacts and keep your "social bubble" small.

A transparent barrier is installed at the reception desk where one client can stand in front of at a time. Physical distancing must be maintained at all times.

Rules are established and guidelines in place to address cleaning protocols and frequency throughout the facility, including high-touch areas. Additional cleaning time is allocated between guest appointments.

Service brochures are available. Once you pick one up, you must take it with you as you are not allowed to put it back into the rack from which it was removed.

Entry points are controlled and scheduled for team members and guests, with mandatory hand disinfection. Guest arrival times are staggered to maintain occupancy levels in our reception area.

Early arrivals will not be accommodated.

Signage is displayed throughout the facility and outside the entry to assist with safety reminders.

The website is updated to ensure information pertaining to COVID-19 is easily accessible for guests and team members to reference.

All team members have attended a mandatory COVID-19 orientation/training session prior to returning to the workplace.

Group size has been reduced to a maximum of 2 guests from the same household or "social bubble."

Unnecessary physical contact (i.e. handshaking, hugs) are not permitted.

Tools are never shared, and disposable items are always single-guest use. Reusable stainless-steel instruments are cleaned using the Health Department's established protocols.

Team Member uniforms are required to be laundered for the start of every shift.

Depending on the Colour Code Restrictions, will determine what services can be offered. In the Red Restrict, facial masks cannot be removed to perform on any facial surface that the mask must be removed to facilitate the treatment.

Our Expectations for Our Guests

To best ensure safety for all, we require our guests to participate as follows:

- Respect the Beauty-Full Spa's sanitation and hygiene standards and processes, both posted within the Spa and communicated by our team members.
- Practice hand hygiene on arrival at the Spa and throughout your visit.
- Wear a mask the entire time you are in the Spa.